



# St Kitts - Nevis Customs & Excise Department

*"To Protect and Collect"*

## COMPTROLLER'S OFFICE

05<sup>th</sup> December, 2025

### MEMORANDUM

**TO: TRAVELLERS PUBLIC, TRADERS, CUSTOMS OFFICERS**

**FROM: COMPTROLLER OF CUSTOMS**

**DATE: 05<sup>th</sup> DECEMBER 2025**

**SUBJECT: BAGGAGE HALL PASSENGER CLEARANCE PROTOCOL**

Our efforts to improve processing at the R.L.B. International Airport Baggage Hall have led to reduced passenger clearance times, expedited processing and an improved customer service experience. Conversely, this achievement has caused a bottleneck at our secondary examination stations, as officers dedicate the required time to account for the goods being declared or examined accurately.

To accurately account for goods of interest (*e.g., restricted and prohibited items, high-value commercial goods, jewellery, auto parts, electronics, clothing, etc.*), the Customs has instituted the following –

1. Passengers selected for examination or those with items to declare will be directed to the secondary examination station.
2. Passengers at the secondary examination station who are not importing commercial goods will be processed immediately.
3. However, passengers who are importing commercial goods will be processed after the baggage hall is clear of incoming passengers.
  - a. Passengers shall have the option to secure their luggage on the baggage hall floor and return once the baggage hall is cleared of passengers for processing.
  - b. Passengers importing commercial goods also have the option of returning the following day between 9am – 12pm to be processed.

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## **COMPTROLLER'S OFFICE**

All are encouraged to contact the Customs Department if they desire any additional information and to be guided accordingly.

  
Kennedy De Silva  
Comptroller of Customs

